



BOUNDARYLESS

*Delivery Hero*

# Automation Program Evolution



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# Boundaryless introduction

## Our value proposition: deep expertise

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### What we do

- We are a consultancy delivering automation, AI and advanced analytics solutions
- We support clients in their transformation journey with ideas and resources
- We help clients solve business problems and build new capabilities

### About our company

- Started with process redesign and performance improvements
- Expanded to intelligent automation, advanced analytics and artificial intelligence
- Multiple industry recognitions (e.g. CIO Review: “Top-10 RPA Provider”)

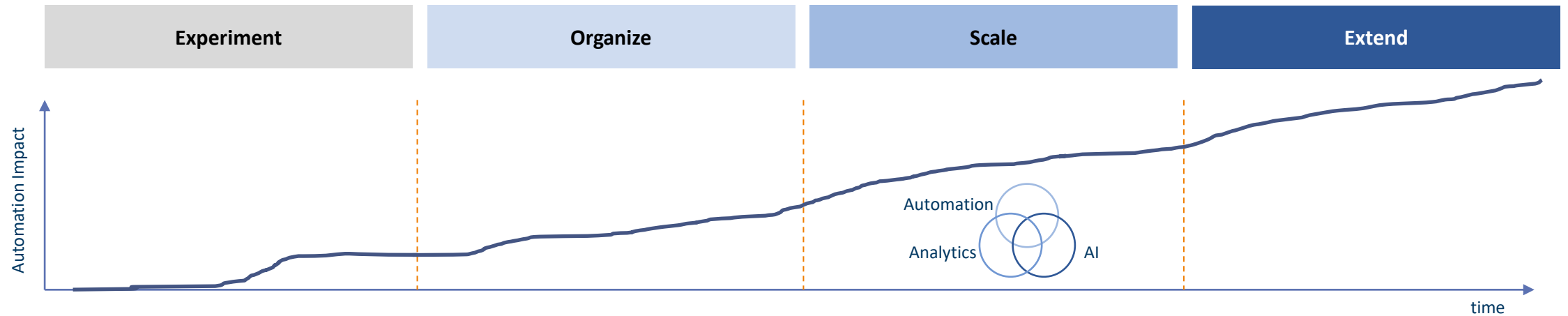
### Why work with Boundaryless

- **Deep Expertise:** Experts in intelligent automation\*
- **Easy to work with:** faster to engage, faster to deliver
- **Enablement Focus:** Bringing and building capabilities for transformation success



# Typical Program Growth patterns

Maximize the potential of UiPath at every stage



	Experiment	Organize	Scale	Extend
Qualities	<ul style="list-style-type: none"> <li>✓ Individuals experiment with Automation capabilities</li> <li>✓ Automation of one or a few task within own team</li> <li>✓ Typically in Finance, HR, Operations and/or IT</li> </ul>	<ul style="list-style-type: none"> <li>✓ Bots help automate mundane tasks</li> <li>✓ Initial impact and best practices create excitement</li> <li>✓ Team of enthusiasts drive the program forward</li> </ul>	<ul style="list-style-type: none"> <li>✓ Advanced automation capabilities in use (e.g. IDP, test automation, process mining)</li> <li>✓ Use of data analytics for predictive models</li> <li>✓ Senior leader sponsors program; formal budget for intelligent automation program</li> </ul>	<ul style="list-style-type: none"> <li>✓ Focus shifts from internal projects to larger supply chain</li> <li>✓ Engaged organization shares ideas (and data)</li> <li>✓ Customer experience "CX" focus drives agenda</li> </ul>
Challenges	<ul style="list-style-type: none"> <li>❑ No standards, guidelines or support structure</li> <li>❑ Often no plan for "what's next"</li> <li>❑ No organizational visibility on automations</li> </ul>	<ul style="list-style-type: none"> <li>❑ Focus needs to shift from task automation to process automation</li> <li>❑ Difficult to find the next big wave and/or to scale up the program</li> <li>❑ Typically concerns from IT around risks</li> </ul>	<ul style="list-style-type: none"> <li>❑ Limited relevant automation knowledge and resources hinder realization of bigger ideas</li> <li>❑ Still no full organizational engagement</li> <li>❑ Need for stronger governance and metrics (e.g. ROI for automation program)</li> </ul>	<ul style="list-style-type: none"> <li>❑ Data structure and access issues hinder initiatives</li> <li>❑ Management (Risk, IT) attention is spread thin across too many initiatives</li> <li>❑ How to move from doing digital to truly being digital?</li> </ul>

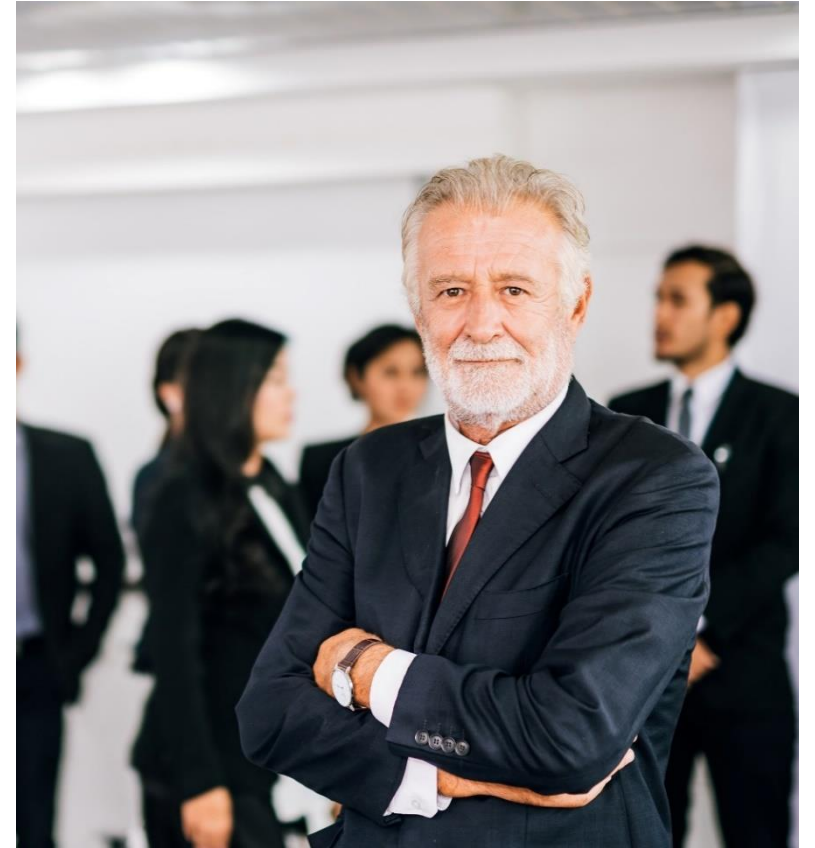
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# What you can expect from us

## Expert support you can rely on

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- Work with industry-leading experts
- Independent advice
- Quality delivery
- Focus on enabling client organizations
- Easy to work with, tailored to your needs



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# Contact

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## Business locations

- London, UK
- Paris, France
- Biarritz, France
- Zurich, Switzerland
- New York, USA
- Tampa, USA
- Delhi, India
- Colombo, Sri Lanka

